

Warranty Terms and Conditions

Updated on 30 September 2021

This manufacturer's warranty is not intended to change or limit your right under the laws of the country in which you purchased the Circle HealthPod. Prenetics Ltd. warrants our products against defects in material or workmanship for a period of 1 year (Warranty Period).

- For pre-order customers, the warranty period starts from the date of shipment
- For online store customers beyond the pre-order period and for retail store customers, the warranty period starts from the date of product registration

Prenetics Ltd. does not warrant and is not responsible for any other product or device made by anyone other than Prenetics Ltd. If a material or workmanship defect arises with regard to any Prenetics Ltd. product, and a valid claim is received within the Warranty Period, you can choose to: (i) replace the product with a new product; or (ii) receive a refund for the purchase price of the defective product. You may also have other legal rights under the applicable local consumer protection law. In the event of a defect, these are your exclusive remedies.

Except for the limited warranty expressly set forth above or to the extent restricted or prohibited by applicable law, Prenetics Ltd. expressly disclaims any and all other warranties express or implied, including any warranty of quality, merchantability or fitness for a particular purpose and you specifically agree that Prenetics Ltd. shall not be liable for any special, incidental, indirect, punitive or consequential damages for breach of any warranty of any type on any Prenetics Ltd. product.

Exclusions to the Warranty

Warranty does not apply under the following conditions:

- a. Misuse from not following the instructions properly.
- b. Any accidental, misuse or intentional damages causing malfunction.
- c. Unauthorized repairing or modification done to the product.
- d. Improper voltage supply.
- e. Normal wear and tear.
- f. Dissatisfaction on the product other than its quality, e.g. product color, outlook, shape.
- g. At the same time, Prenetics Ltd. is not liable for any indirect loss, cost, or consequential damages caused by the quality problem of the product, including but not limited to loss of data, accuracy of test results.

In addition to and without limiting the generality of the foregoing disclaimers, the limited warranty does not, under any circumstances, cover the replacement or cost of any electronic device (including but not limited to any mobile phone devices) or personal property inside or outside of the Prenetics Ltd. product.

Disclaimer

Prenetics Ltd. reserves the rights to amend these terms and conditions without prior notice. In case of any dispute, Prenetics Ltd. reserves the rights for any final decision.